

W-01303A-10-0448 OPEN MEETING AGENDA

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM



Investigator: Richard Martinez

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 117183

Date: 7/22/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission  
DOCKETED

JUL 23 2014

First:

Last:

Complaint By: Jeff

Connor

Account Name: Jeff Connor

Street:

Work:

DOCKETED BY

City: Sun City

State: AZ Zip: 85351

is: E-Mail

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name:

Nature of Complaint:

Docket No. W-01303A-10-0448

Unfortunately, I am unable to make the meeting to state the facts of how Epcor Aqua Fria district is unfairly charging water and sewage rates in comparison to other Epcor customers, as well as nearby City utilities. We purchased a home in Crossriver in December 2013 after moving from Peoria, paying \$60/month total water/sewage bill which included trash for 8k gallons usage. Now we pay Epcor \$148/month and we are using less water at 6k gallons. Additionally, we pay Parks & Sons for trash, So \$148 is entirely water/sewage. I would appreciate your consideration and your dedication to the well-being of Arizona citizens. Water is an essential need and Epcor is either over profiting or simply making poor business decisions to your taxpayers.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

7/22

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 7/22/2014

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AZ CORP COM  
DOCKET CONTROL